

## Air Freight Guidelines

In addition to the [Standard Trading Conditions](#) we have decided to give our clients the benefits of a short guide to the main highlights of sending air freight. Don't panic, 99% of time things run perfectly, but international air freight is not like posting a letter and you need to be aware of your responsibilities.

1. All freight is sent subject to the [Standard Trading Conditions](#).
2. All freight sent air freight are subject to Civil Aviation Authority guidelines
  - a. Under Civil Aviation Authority guidelines we are not authorised to carry dangerous goods. Please check their website [http://www.casa.gov.au/scripts/nc.dll?WCMS:STANDARD::pc=PC\\_90385](http://www.casa.gov.au/scripts/nc.dll?WCMS:STANDARD::pc=PC_90385) for more information. Also be aware that your goods will be classified as "cargo" not "accompanied baggage" and the rules are stricter for cargo because it travels on a separate plane to you. For instance you are not permitted to pack perfume, lithium batteries or nail polish.
  - b. If Dangerous Goods are found they may be removed and destroyed or the entire shipment can be marked "Return to Sender", there also may be additional charges which are payable by the owner of the cargo.
3. All goods are subject to safety checks and border control.
  - a. Always check to see what are prohibited goods in your destination country. You will find some links and information on our website [here](#). However ultimately the goods will be imported under the owners name and the owner of the goods is legally responsible for them
4. All goods are weighed after collection on Government tested laser scales. Any additional kgs over what is quoted will be charged to your credit card at the per kg rate of the original shipment. If there is problem retrieving payment the shipment may be stored and held at the owners expense. It may also be returned to the origin address.
5. If goods fail to clear at the destination for any reason and are returned to the origin, or remain in storage the owner of the goods is liable for all costs.
6. YouFr8 are international freight experts and will provide you general advice, support and assistance but we can not provide legal advice, make declarations on your behalf or guarantee the relevancy of the information we provide in the country you are shipping to.